

## **SIGOS App Experience**

### **Release Notes**

Application Monitoring 9.4.0

Manual Testing 9.4.0

Test Automation 9.4.0

June 2020

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If you have any comments or suggestions regarding this document, contact SIGOS App Experience support for enterprise customers at [support@sigos.com](mailto:support@sigos.com). You may also send your inquiries about SIGOS App Experience product demonstrations and consulting services to this address.

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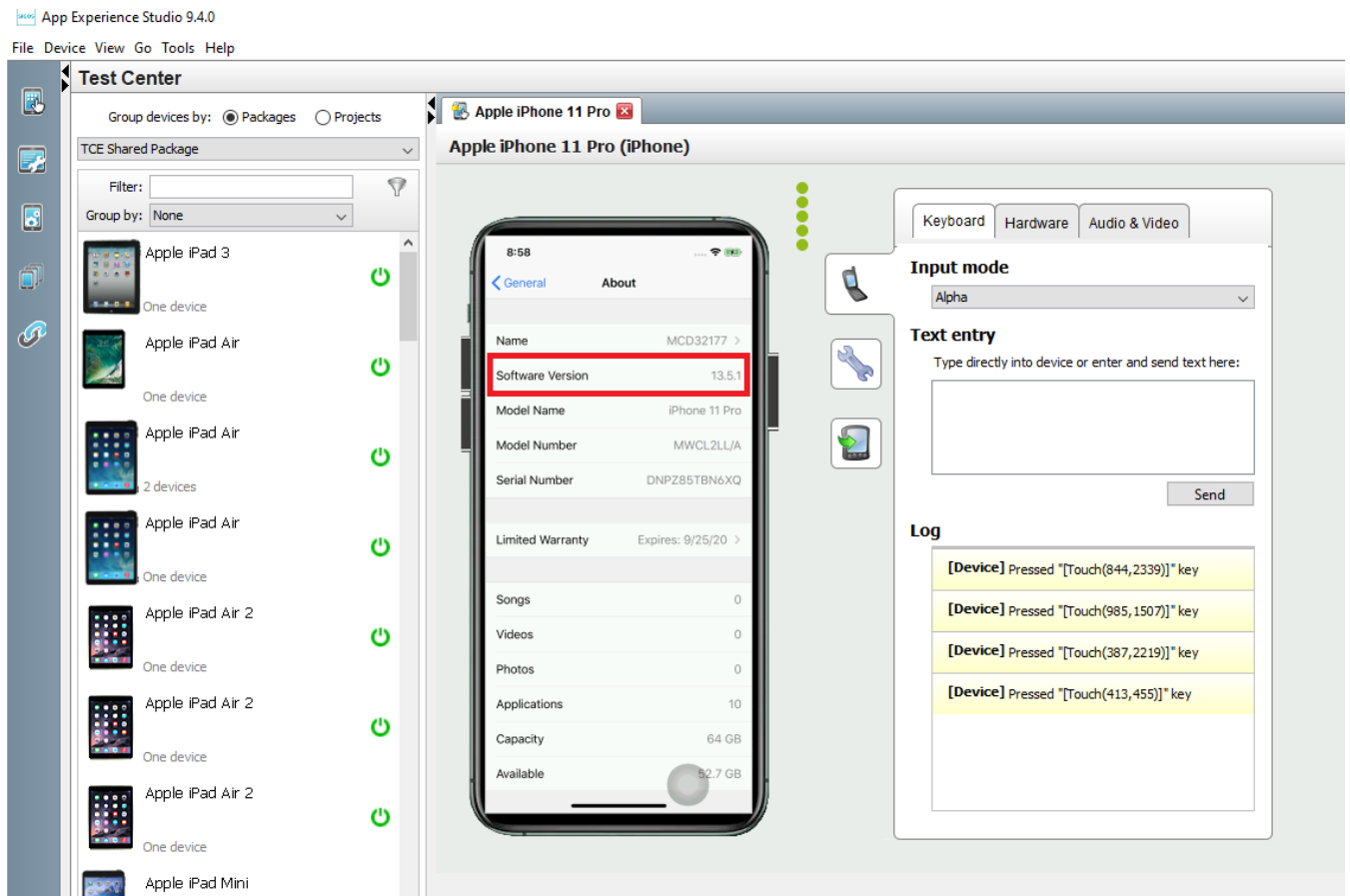
# 1 Overview

This release of SIGOS App Experience comes with support for iOS13.5 on Catalina, Android 10 support and some issue fixes.

# 2 Updates

## iOS 13.5 Available

- iOS 13.5.1 is available for both EBV3 and DA Hardware device platforms



- Mac OS: Catalina 10.15.4
- Xcode Version: 11.5
- iOS Webdriver Agent: 9.4.0

**New Device Support (Please refer to our Device Menu for availability of private device order):**

- Huawei P30 Pro
- Apple iPad Air 3
- Samsung Galaxy S20 5G
- Oppo A9

Huawei P30 Pro



Apple iPad Air 3



Samsung Galaxy S20 5G



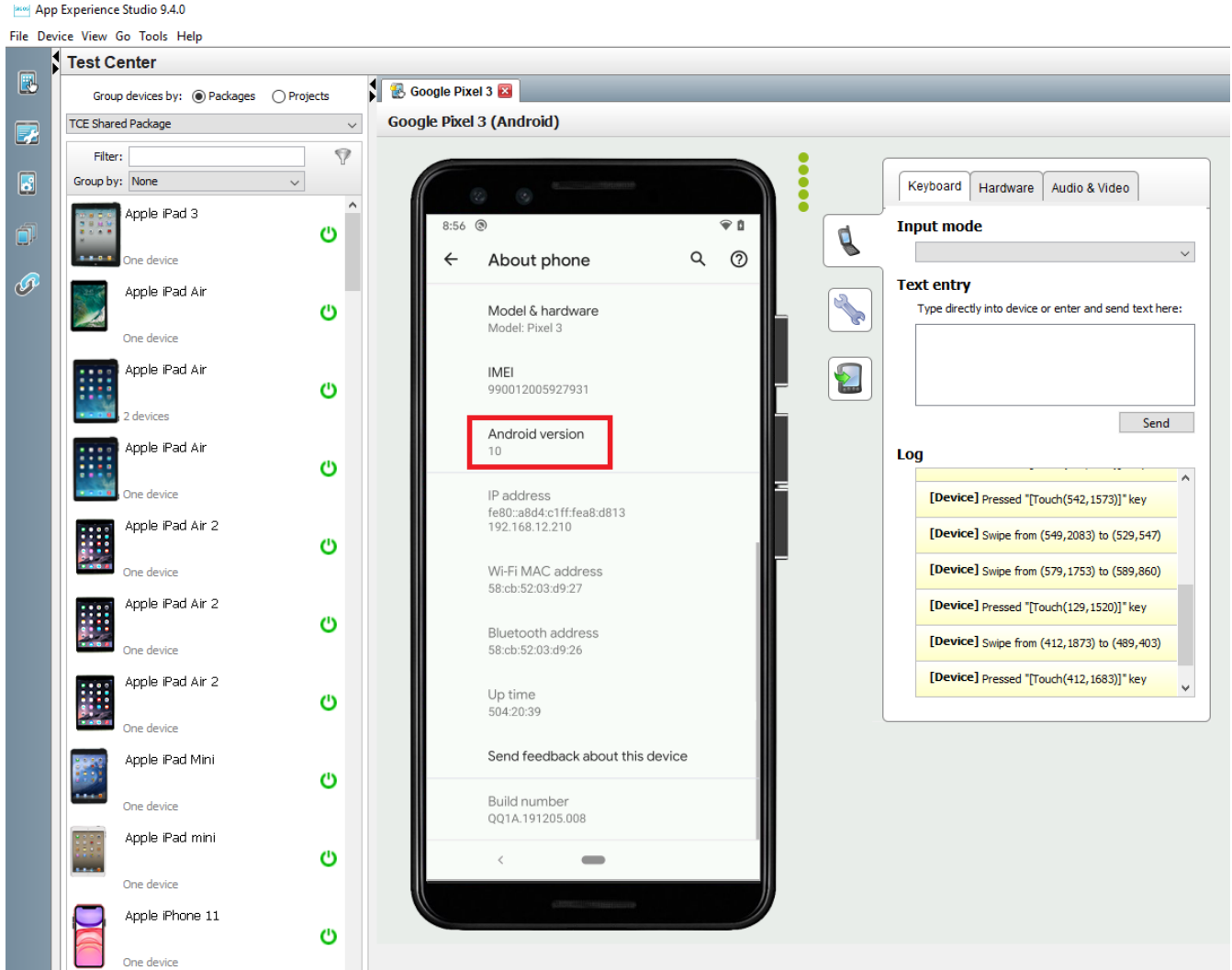
Oppo A9

**Android Agent Update**

Android EBV3, Express and devices require a minimum of KDA Agent version 1.11.399 for OS Version 8.0, 9.0 and 10

## Android 10 Available

Android 10 is available for both EBV3 and DA Hardware device platforms



## iOS Xcode/Agent Support Matrix

iOS Version	MacOS	MacOS Patch	Xcode	AX Version	WDA Version	PureMac Support	VM Support
iOS-13.5	10.15.4 (Catalina)	10.15.4	11.5	9.4.0	9.4.0	yes	no
iOS-13.4	10.15.4 (Catalina)	10.15.4	11.4	9.4.0	9.4.0	yes	no
iOS-13.3	10.14 (Mojave)	10.14.6	11.3.1	9.3.2	9.3.2	yes	no
iOS-13.2	10.14 (Mojave)	10.14.6	11.2	9.3.0	9.3.0	yes	no
iOS-13.1	10.14 (Mojave)	10.14.6	11	9.3.0	9.3.0	yes	no
iOS-13.0							
iOS-12.4	10.14 (Mojave)	10.14.4	10.3 (10.2.1 with performance restrictions)	9.2.3	9.2.3	yes	no
iOS-12.3							
iOS-12.2	10.14 (Mojave)	10.14.4	10.2.1	9.2.3	9.2.3	yes	no
iOS-12.1	10.14 (Mojave)	<b>currently not supported</b>					
	10.13 (HighSierra)	10.13.6	10.1	9.2.1	9.2.0	yes	yes
iOS-11.4	10.13 (HighSierra)	10.13.5	9.4.1	9.1.1	9.1.1	yes	yes

### 3 Fixed Issues

- **iOS Device is not launching our application on MCD 32083**
- **Appmon - TDA monitors not running**

### 4 Known Issues and Limitations

- **AX Studio Scripting: Close All Browser Sessions command does not work for iOS devices [iOS 13.x, 12.x, 11.x]**

- **AX studio: Browser Open command fails on iOS devices [iOS 13, 12 and 11]**

Open browser option does not open the browser if 'WebDriver' is checked. This means Web commands also do not work on iOS devices as web commands are dependent on opening the browser with webdriver option

- **OPPO A9: Appium not working**
- **Appium does not work for iOS 12 and 13.x**
- **Google Pixel Android 10 touch issue in landscape position**
- **Samsung Galaxy S9/Galaxy S10 Android 10 touch issue on Landscape orientation**
- **Samsung device limitation of ctrl swipe function in Home Page Landscape Orientation**
- **No notification about device reservation**
- **TCD WebUI: Usage shows extra minutes usage**
- **Enterprise Portals: incomplete menu shown if browser screen width is less than 1130px**
- **Pure Mac: Wait Event - Audio does not work for iOS device**

Audio is not working for pure mac devices

- **Appium launch browser does not work on iOS 12 device**

Open browser option does not work for 12.1 devices. This means Web commands also do not work on iOS devices as web commands are dependent on opening the browser using Open browser command and WebDriver check box checked. Also, Appium does not work for iOS devices for OS 12 and up

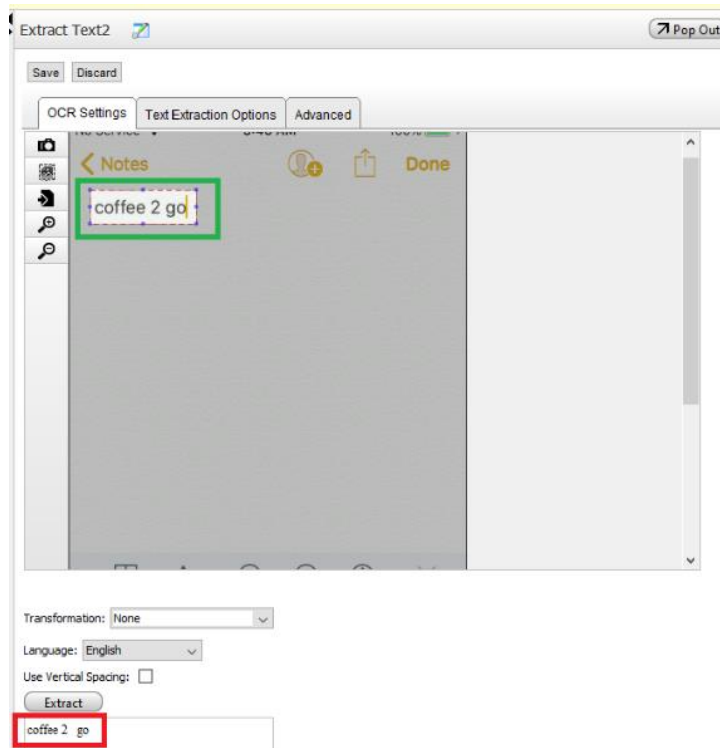
- **Monitoring Portal: Context menu items are not left aligned for couple of charts in full screen**



- **AX Studio: Extract text command adds excessive white spaces to extracted text**

Issue is not related to specific app; it seems to be with a specific pattern <1 digit numeric> <whitespace> <word>

Example: 'coffee 2 go' is extracted as 'coffee 2 go'



## 5 Appendix: Available REST APIs

### REST API Functions

Please refer to the following documentation for available REST APIs:

- [Test Automation REST API](#)
- [Application Monitoring REST API](#)